



ADVANCED PREMIUM AUDIO PROCESSORS

GREATER INSIGHTS WITH PLANTRONICS MANAGER PRO*

- Track analytics and gain insights from both desk phones and softphones with Plantronics Manager Pro, software-as-a-service sold separately
- Benefit from Plantronics software technology that detects and reports on call events, revealing insights to help make operations run more efficiently

MDA500 QD SERIES

MDA500 QD smart audio processors seamlessly integrate mixed call environments and make it easy for CSRs to provide a better customer experience. Independent volume and mute controls allow for audio channel mixing to improve customer experience because customers can hear and be heard clearly. Plantronics Manager Pro also lets IT easily manage audio device deployment from the cloud and understand system performance with multiple metrics. Refer to Plantronics Manager Pro supported devices for full details.*

COMPATIBLE AND ADAPTABLE

- Allows customer service representatives to take calls on desk phones or softphones
- Supports Plantronics standard Quick Disconnect (QD) headsets, Plantronics digital QD headsets and Y-training cables
- Two models available: MDA524 QD for Plantronics standard 4 pin QD headsets and MDA526 QD for Plantronics digital 6 pin QD headsets
- Comprehensive desk phone compatibility with electronic hook switch (EHS) integration (available separately)
- Superior noise and echo cancellation

MDA500 QD SERIES



SPECIFICATIONS

CONNECTS TO

- Traditional desk phones and PC softphones; Plantronics Quick Disconnect (QD) headsets (not included)

DESK PHONE COMPATIBILITY

- All major desk phones

SOFTPHONE COMPATIBILITY

- Built for UC applications and softphones from Microsoft, Cisco, Avaya and others

HEADSET COMPATIBILITY

- MDA524 QD: EncorePro 500/700 4 pin/QD standard tops
- MDA526 QD: EncorePro 500/700 Series 6 pin/QD digital tops

AUDIO PERFORMANCE

- Advanced noise and echo cancellation ensure a clear and natural sound

MODELS

- MDA524 QD
- MDA526 QD

MDA524 QD HARDWARE FEATURES

- Call answer/end, mute, volume +/-
- Advanced audio processing:
 - Noise at Work and G616 support
 - Anti-startle
 - Automatic gain control
 - Transmit noise suppression
- Asset tracking for MDA500 QD Series*
- Weight
 - 0.31 lbs/140 g

MDA526 QD HARDWARE FEATURES

- Call answer/end, mute, volume +/-
- Advanced audio processing:
 - Noise at Work and G616 support
 - Anti-startle
 - Automatic gain control
 - Transmit noise suppression
- Hi-fi stereo support
- Asset tracking for MDA500 QD Series*
- Asset tracking for MDA500 QD Series and headset*
- Weight
 - 0.31 lbs/140 g

*Plantronics Manager Pro subscription required. Refer to Plantronics Manager Pro supported devices for full details. [Plantronics.com/manager-pro-devices](https://www.plantronics.com/manager-pro-devices).

LEARN MORE

For more information about MDA500 QD Series and Plantronics Manager Pro, please visit [plantronics.com](https://www.plantronics.com)